**Dunstable Questionnaire 2022 – Compliments**

* Main carers are good, and they support my needs
* Happy with service provided
* The team are very solicitous.
* We are very pleased with -----
* Could not be better, Excellent they treat me with respect and professionalism. The present carers are very good and professional and polite. Look forward to seeing them, they treat me with respect.
* Quality of care is good
* My carer ----- is particularly good. Polite and on time. Very well dressed in uniform. Does all tasks and leaves kitchen tidy.
* ----- is always polite and respectful, other carers seem to rush. ----- is excellent and interacting with Albert.
* ----- seems to go above and beyond if dad asks for something that is not on care plan, she does it.
* I commend carers for their caring help and kindness.
* All carer polite and professional, kind and caring, fantastic people.
* ----- and ----- are particularly good, would welcome more continuity but I do understand this isn't always possible
* Happy with quality of care and communication. Find it easy to communicate with staff and carers
* Very happy with -----. She does everything we ask for and leaves place very tidy. Mum likes her which is very important.
* My carer has been the best for 2 years and I would not want to change.
* ----- goes the extra mile. Always helpful.
* Very happy with all carers and service, recognise ----- for her care and support
* ----- is caring and spends time with me.
* I have 3 superb carers who have given me the confidence to walk up and down my garden with my rollator. ----- again, cheerful chatty and capable. A real tonic. Very calming and capable.
* Care is good.
* Easy to talk to, polite and caring.
* Very helpful thank you, ----- is very helpful and very thorough.
* ----- is amazing.
* Excellent
* ----- is very good, excellent carer, I always feel confident leaving my husband with him.
* Staff always polite and caring and friendly.
* My main carer ----- is very good with me and ----- in the office listens to my needs
* ----- stands out, he is kind, gentle and compassionate. He goes the extra mile; may he long be mum’s carer.
* ----- is very good at job.